



MAIL ORDER PHARMACY

GET YOUR PRESCRIPTIONS SENT RIGHT TO YOUR HOME

Getting your ongoing prescription medication is even easier with mail order pharmacy provided by our pharmacy partner, CarelonRx Pharmacy. Have your regular medications delivered directly to you, with no extra cost.

Advantages

- Get regular supplies shipped automatically to your home by our mail order pharmacy partner, Carelon Rx Pharmacy
- Talk to a CarelonRx pharmacist anytime
- Order your prescriptions online or by phone any time
- Medications are shipped in tamper-proof packaging that are temperature-controlled when needed
- If you're traveling, you can have your medication shipped to a temporary address.

Costs

- Mail order service is included with no extra cost. Just pay your usual copayment or coinsurance.
- With mail order service, you can get a 90-day supply of your medication for what could be significantly less than from a retail pharmacy.
- A generic version of your drug could save you even more – an average of 30-80% less. CarelonRx Pharmacy may automatically send you a generic drug unless otherwise requested by your healthcare provider.

Questions?

Call Blue Cross of Idaho Rx at the number listed on the back of your member ID card or log in to your online member account at members.bcidaho.com.

Getting Started

1. If you need your prescription filled right away, ask your doctor to write two prescriptions:
 - The first for a short-term supply (30 days) to fill right away at an in-network retail pharmacy.
 - The second for the maximum supply allowed (up to a 90-day supply) with as many as three refills (if appropriate) to be sent to CarelonRx Pharmacy.
2. Sign up for mail order service by logging in to your member account at members.bcidaho.com.
 - Select **Pharmacy**
 - Then select **Manage My Drugs**
 - OR, call the Blue Cross of Idaho Rx Customer Service number on the back of your member ID card for help.
3. Find out how much your prescription will cost by logging in to members.bcidaho.com and selecting **Pharmacy** and then **Manage My Drugs**, or by calling Blue Cross of Idaho Rx.
4. You can pay by:
 - Electronic check
 - Credit card
5. Please allow 10 days for delivery by standard delivery.

CarelonRx is an independent company that administers pharmacy benefits on behalf of Blue Cross of Idaho.