



Blue Cross of Idaho Rx partners with CarelonRx as our preferred specialty pharmacy to offer cost savings for special medications and specialized clinical support for complex health issues.

WHAT IS A SPECIALTY MEDICATION?

Specialty drugs are prescribed for people with complex or ongoing health issues such as multiple sclerosis, rheumatoid arthritis or certain cancers. These high-cost drugs also have one or more traits:

- Injected or infused, but some are taken by mouth
- Special storage or shipment needs
- Use calls for training and support from a healthcare expert
- Not often kept in stock at retail pharmacies
- Usually found at a specialty drugstore

WHAT IS A SPECIALTY PHARMACY?

Specialty pharmacies give out complex medications that often call for special handling. They are staffed by pharmacists and nurses who help make treatment with specialty drugs easier and more comfortable. They offer:

- Individual patient care plans
- Access to experts trained in monitoring treatment and health issues for which specialty drugs are prescribed
- On-call pharmacist 24 hours a day, seven days a week

CarelonRx is an independent company that administers pharmacy benefits on behalf of Blue Cross of Idaho.

WHAT DRUGS ARE IN THE PROGRAM?

The list of drugs covered by Blue Cross of Idaho Rx is available online by logging into members.bcidaho.com, then selecting **Pharmacy**. This list may change as new drugs are approved by the FDA or other changes happen in the specialty market.

Only specialty drugs that are covered under your pharmacy benefit are a part of this program. Any that are given by a doctor are covered by your medical benefit and not part of this program.

HOW ARE PRESCRIPTIONS FILLED?

Prescriptions are mailed to your home. Drugs are packed in safe, temperature-controlled containers.

IS PRIOR AUTHORIZATION NEEDED?

Yes. You can read more online at members.bcidaho.com. Some specialty drugs may also have quantity limits.

HOW DO I GET STARTED?

Call 833-419-0528 to speak to a CarelonRx Specialty* representative. They will work with you and your doctor to get your prescription transferred. If you have questions or need help, you can call the Blue Cross of Idaho Rx Customer Service number on the back of your member ID card.

**Subject to benefit and network design. You may be required to fill at CarelonRx Specialty pharmacy or another in-network exclusive specialty pharmacy.*