



Coordinated Care Organization Options

As an AGC member, you now have the option of a Coordinated Care Organization (CCO) plan for your medical coverage. A CCO plan offers you high-quality care at a lower cost with no referral needed to see an in-network specialist.

Why pick a CCO plan?

CCO plans help you keep your out-of-pocket costs low while you get quality care.

With a CCO plan, you'll get to choose a primary care provider (PCP) who will not only care for you but also create a healthcare plan and guide you to the right care at the right time. You won't need a referral to see an in-network specialist. If you need specialty care that can't be found in the network, Blue Cross of Idaho and the network will help you get the care you need from an out-of-network provider through a referral.

What do I need to know about a CCO plan?

- **You'll want a PCP.** Your PCP can be a family practice, internal medicine, pediatrician, OB-GYN or general practice provider. Your PCP will send you to a specialist for care if needed and help you save money by avoiding services you don't need.
- **You don't need a referral to see a specialist.** If you need to see an in-network specialist, you don't have to get a referral from your PCP.
- **Learn about your network.** Before you get care, make sure your provider, urgent care or hospital is in your network. (Learn how to find in-network providers for each network on the next page.)

- **Plan ahead when you're traveling.** When traveling within Idaho, you will need a referral from your PCP for non-emergency services. When traveling out of state, avoid balance billing – being charged for the difference between the allowed amount covered by your benefits and the cost of services from an out-of-network provider – by searching for in-network, out-of-state providers if you expect to need non-emergency care. Find out-of-state providers by visiting **bcidaho.com/findaprovider** and selecting **TRAD** (Traditional Provider Network) from the drop-down menu at the top of the search area (be sure to search as a guest).

For Eastern Idaho: Mountain View Network



Mountain View Network

Eastern Idaho residents can take part in the Mountain View Network (MVN). MVN has more than 2,600 providers in many local hospitals and surgery centers. You can find MVN providers in Bannock, Bingham, Bonneville, Butte, Clark, Custer, Fremont, Jefferson, Lemhi, Madison and Teton counties.

Find a full list of providers at **bcidaho.com/mvn**.